

# IMPORTANT INFORMATION FOR STUDENTS 2012

## Last day to add courses

Adding and swapping of courses will be permitted until the end of week two of term (this includes changes to mode of study from internal to distance education and vice versa). The following dates apply in each term for 2012:

Term 1 – 9 March

Term 2 – 13 July

Term 3 – 9 November

## Census dates

Census Date is the last day to withdraw from the associated term courses without academic and financial liability as well as submitting Request for Commonwealth Assistance and HECS-HELP and Request for FEE-HELP Assistance Forms.

The following dates apply in each term for 2012:

Term 1 – 20 March

Term 2 – 24 July

Term 3 – 20 November

## Where can I get help with enrolment issues?

Should you experience any difficulties or have a query about the use of CQUcentral there are a number of sources of assistance:

- CQUcentral Student User Guide – use the link on the CQUcentral login screen to access the guide or visit the Student User Guide website <http://www.cqu.edu.au/studentguides>.
- Student Contact Centre – Student Contact Centre operators are available to provide assistance on 13 27 86 or use the **Enrolment Assistance** form.

## Information for all Commonwealth assisted students

Are you an Australian citizen, the holder of an Australian Permanent Resident Visa or Permanent Humanitarian Visa or a New Zealand citizen? Then this information is IMPORTANT TO YOU!

Each year the Department of Education, Employment and Workplace Relations publishes updated versions of their **Information for Commonwealth supported students** and **FEE-HELP information** booklets. The booklets are available at <http://www.goingtouni.gov.au/> for full information on Commonwealth support, HECS-HELP and FEE-HELP. If you require a paper copy of either booklet, please contact the Student Contact Centre at <http://contactus.cqu.edu.au> or phone 13 27 86.